

Dear Customer,

As per RBI guidelines, our branch will conduct a monthly **Branch Level Customer Service Committee (BLCSC)** meeting. This forum provides you an opportunity to share feedback, suggestions, and experiences directly with us, helping us serve you better and raise customer service standards.

On the same day, we will also observe **Grievance Redressal Day**. Customers with unresolved issues are encouraged to visit the branch and meet our designated senior officer, who will be available to listen and resolve concerns promptly.

The meetings are scheduled for **15th** of every month at all branches. In case **15th** is a holiday the meeting will be conducted on next working day .

We sincerely invite you to attend and actively participate in the meeting. Your inputs are important to us, and we look forward to your valuable suggestions.

Warm regards,
South Indian Bank